Calcutta Telephones
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Country wide Intelligent Network Service
from BSNL Calcutta Telephones.

(Please fill by Block Capital Letters only)

APPLICATION FORM FOR 'IN' SERVICE-FREE PHONE (FPH)

1. Status of Customer: Individual ☐ Corporate ☐ Govt.-Central ☐ Govt.- State ☐

Professional ☐ Business ☐ Others……(please specify)

2. Name of the Applicant:

3. Address:

4. Address for billing : In case it is different from above address:

5. Name of Contact Person

6. Telephone No.

7. Mobile No.

8. Email:_____

9. Payment Mode Cash ☐ Cheque ☐ Demand Draft ☐

10. Amount : …….

11. Details of cheque/DD:

(a) Cheque/DD No. Date

(b) Payable at:

© Issuing Bank/Branch:

12. Declaration: I/ We hereby declare that information given above is true to the best of my knowledge & belief and I will bide by the prevailing Indian Telegraph Act/Rules framed there under & tariffs as amended from time to time .I/We am/are not a defaulter on account of non-payment of bills for telecom services provided to me/us in the country by BSNL. I/We have read & understood the terms & conditions for the Post Paid Services & accept them. I/We am/are the owner /authorized signatory & confirm that the information(s)/particulars supplied by me/us are correct in all respect.

(Signature of Customer/Authorization)	(Signature of Customer/Authorization)	Signed on
(Stamp)	(Stamp)	

(FOR OFFICE USE ONLY)

A. Date of Receipt of Form :

B. Date of Activation:

C. No. Allocated

Signature of Official
Designation:

Annexure for Free Phone Service

(Please read instructions carefully before filling up the form)

1. Service required for period from [ ][ ][ ][ ][ ][ ] to [ ][ ][ ][ ][ ][ ]

2. Origin/Time Dependent Routing

S/No.	Name of Area/City	Day of Year	Time of Day	Destination No.
			From	To
1				
2				
3				

(Use extra page if required)

3.Alternative destination

S/No.	Original Destination No.	On busy divert to	On no reply divert to
1.			
2.			

4. Max. Simultaneous Calls [ ]
(Max. 255)

5. Call indication to called party [Y] [N]

6. Time Limit per call (in sec.) [ ][ ][ ]

7. Number to be used for Mass calling [Y] [N]

8. One out of the following to be filled if required

Max. no. of calls per hour [ ]

OR

Max. no. of calls per day [ ]

9. Call Distribution

S/no.	Destination no.	Priority	Percentage
		I	
		II	

10. Line Hunting

Destination no.(I)		Destination no. (II)		Destination no. (III)	
S/no.	Tel. No.	S/no.	Tel. No.	S/no.	Tel. No.
1		1		1	
2		2		2	

11. Additional Features (subject to availability)
Black list nos/Grey list nos. (Attach list in following forms)

S/no.	Black list Telephone Numbers	Grey list Telephone Numbers
1		
2		

(Signature of Customer/Authorized signatory)

Company Seal (if any)

INSTRUCTIONS

1. **Charges:-**

(a)	Processing charge	
(b)	Security deposits	
(c)	Rental	
(d)	Creation/Deletion/Modification of every FPH destination no.	
(e)	Any outgoing call made from the phone Assigned for FPH	
(f)	Charges for **Vanity FPH No**. (Optional)	

Charges for calls received in FPH No. (to be billed monthly)

Particulars	**Free Phone**
Payment by	**Called party**
From Basic / WLL	
Local (within same SDCA)	
Intra Circle (within same circle)	
Inter Circle	
From CMTS	
Within LSA	
Outside LSA	
National Roaming	

2.***Discount***:-

Monthly billed amount(Rs.)	Discount in %
Up to 10,000/-	
10001 to 50,000	
50,001 to 250,000	
250,001 to 500,000	
>500,000	

3. **Enclosures:-**
   a) Copy of latest Phone bills for ALL the Phones nos. where FPH calls are to be routed.
   b) In case of FPH being subscribed by an Organisation, authorisation letter from Company for Authorised Signatory.
   c) In case of Individual please attach self-attested photo.
4. **Cheque / D.D**

   Application money in form of cheque / DD to be issued in favour of "**Account officer**, **BSNL , Calcutta Telephones** payable at Calcutta". Work Order will be issued subject to the realisation of Cheque. Add Rs.**25/-** for Cheque drawn on outstation Bank.
5. **Submission of application:-**
   a) Specify Phone No. with full STD code.
   b) All the phone numbers to which free phone calls are to be routed must belong to the applicant/organization.
   c) Please use photocopy of annexure if you require more sheets.
   d) Application to be deposited at **O/O C.O /LD-I, 6th floor, Telephone Bhavan, Kolkata-700001**.
6. **Availability of FORM (Free of cost) :-**
   a) at Customer Care Centre, Ground floor, Telephone Bhavan ,Kolkata:-700001.
7. **For any assistance please contact:-**
   a) DE (IN), & SDE (DN-II), BSNL, 3rd floor, Telephone Bhavan,Kolkata:-700001.
   b) Contact Number 2210 5682, 2210 9011.

Instruction to fill the Application form

1. For Technical requirements please fill up the attached annexure.
2. Specify all telephone no. with full STD code.
3. All the telephone numbers to which calls are to be routed must belong to BSNL / MTNL.
4. All BSNL / MTNL phones and phones of all private operators except BPL, Vodafone, Essar can make calls to FPH numbers.
5. For tariff viz. rental, vanity no. Charges etc. Please see BSNL tariff plans available at www.bsnl.co.in. Charges are subject to change from time to time.
6. The requested number shall be allotted subjected to availability.
7. Black list / Grey list numbers facility shall be provided subject to availability.
8. Please use photocopy if you require more sheets.
9. Mass calling means large number of calls are anticipated on the number in short time as in case of Televoting etc.