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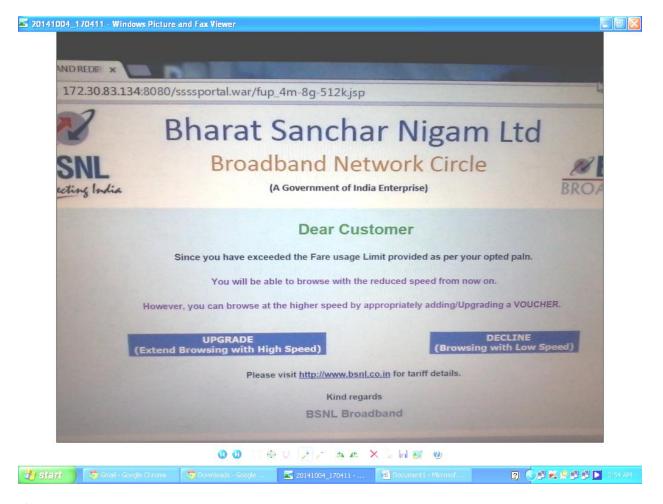
PRESS RELEASE

Launch of Facility to restore higher speed in Broadband unlimited plans

BSNL has been offering Unlimited Broadband Plans to Customers who wish to avail higher speed where the speed opted by the Broadband customer automatically gets reduced after the higher speed data transfer quota is reached as per the plans. Thereafter for the rest of the month, customers are able to use unlimited broadband at the reduced speed.

BSNL was receiving references of reduced speed after higher speed data transfer quota and also many customers wanted to restore to the higher speed. Based on the customers demand, CMD BSNL Shri A.N.Rai inaugurated a facility to restore the original speed of such unlimited broadband customers on payment of nominal charges which will be added in the next broadband bill. The charges are Rs. 100/200/300/500 for additional 2GB/5GB/10GB/20GB data transfer quota at the higher speed for the rest of the month.

For availing the facility, pop-ups to broadband customers will be flashed as soon as they cross the higher speed data transfer quota. Customer can opt to restore the speed through this pop-up and for this they shall be charged in next bill accordingly.



It's not mandatory but customer can use either Upgrade or Decline

If Customer has Opted the DECLINE

Solution :- Switch OFF the modem , then Immediately Switch ON the Modem , after ALL LED s Glowing on the ADSL Modem , Then Start the Browsing

If Customer has Opted the UPGRADE for Extending browsing with Hogh Speed

Solution: Presently BSNL Server not responding

Then Switch OFF the modem, then Immediately Switch ON the Modem, after ALL LED s glowing on the ADSL Modem,

Type the URL Address https:// 172.30.83.14/bsnlfup/usage.php for Updating the TOP.